

PTMS HARDWARE AND SOFTWARE SPECIFICATIONS

The following is the minimum recommended hardware/software configuration for clients internally hosting PTMS. This suggested configuration assumes the dedicated use of the system by Licensee for tax compliance only. Additional non-tax related tasks performed on the system may require additional capacity.

For Licensees using TCI hosted services, only the column below titled “Each User Workstation” applies.

This specification is for a PTMS system with a SQL database less than 5GB (<1.5 million total assets over all years) and 10 or fewer concurrent users. If you will exceed this limit, please contact TCI Customer Support for modified specifications.

	Application Server	SQL Server	Each User Workstation*
CPU	Four server-class processor cores	Four server-class processor cores	Dual 2.4 GHz
RAM	Recommended = 8 GB	Recommended = 8 GB	Recommended = 4 GB
Hard Disk Space	Minimum = 5 GB free	4 MB per 1,000 assets per year of storage	50 MB for application, at least 10 GB free for temporary files
Monitor	1024x768 resolution	1024x768 resolution	1024x768 resolution
Operating Software	Windows Server 2012 64-Bit, (Standard Edition, Enterprise Edition, Datacenter Edition, or Web Edition)	Windows Server 2012 64-Bit, (Standard Edition, Enterprise Edition, or Datacenter Edition)	Microsoft Windows 7 or Windows 10 with most recent updates from Microsoft
Internationalization and Localization	English (United States)	English (United States)	English (United States)
Other Required Software	.NET Framework 4.7 Internet Information Server (IIS) 6.0 or later (if installed IIS version is later than 6.0, then IIS 6.0 metabase compatibility is also <i>required</i>). Verify that WCF Activation is also installed.		.NET Framework 4.7 Adobe Acrobat Reader 8.0 or later Google Chrome or Microsoft Edge** Microsoft Excel 2007 (or later)
Database	N/A	SQL Server 2012 (or later)	N/A
Internet Connection	N/A	N/A	Yes — Standard ports

* TCI does not recommend installing PTMS on a Citrix or Terminal Server. However, if your organization requires this, contact Customer Support for modified specifications.

** Microsoft Edge or Google Chrome is required for the browser-based version of Insight for PTMS. In addition, note that the mobile app version of Insight for PTMS can only be installed on devices running iOS 7 (or later) or Android 4.0 (or later). See “Additional Requirements for Document™ for PTMS and Capture™ for PTMS” below for additional browser requirements.

**ADDITIONAL REQUIREMENTS FOR
DOCUMENT™ FOR PTMS AND CAPTURE™ FOR PTMS**

Systems running the PTMS add-on products *Document™ for PTMS* and *Capture™ for PTMS* must meet the following requirements:

System Component	Requirements
Scanner	Ability to scan at 300 dpi. Support for VRS software (VRS) highly recommended.
Scanner Settings	<ul style="list-style-type: none"> • .TIF format • Black and white (not grayscale or color) • 300 dpi <i>only</i> • Compression = Group 4 (G4 or MMR) T.6 in the file properties of the scanned image.
Browser	Internet Explorer 8.0, 9.0, or 10.0 32-bit (required even if running on a 64-bit OS). Internet Explorer versions later than 10.0 are <i>not</i> supported.
Software	Adobe Flash 10.0 and later.
Network	<ul style="list-style-type: none"> • Standard Internet Access • Ability to communicate with TCI Web Services on ports 80 and 443 • Document.taxcomp.com: <ul style="list-style-type: none"> ○ IP = 165.160.24.58 ○ Ports = 80/443 • Capture.taxcomp.com: <ul style="list-style-type: none"> ○ IP = 165.160.24.59 ○ Validation Ports = 443/8443 ○ Front Office Ports = 443/8443
Recommended Scanners	<p>For a list of recommended scanners:</p> <ol style="list-style-type: none"> 1. Visit http://www.kofax.com/support/tools/#scanner-configurator 2. Click on “Scanner Configurator” 3. Click on “Kofax Capture version 10.0” <p>Notes:</p> <ul style="list-style-type: none"> • Throughput requirements should be considered when purchasing a new scanner. • If processing double-sided documents, your scanner will require duplex scanning capabilities. • Some scanners come packaged with VRS software (highly recommended).